

CAMPAIGN

Service Bulletin

DIVISION: Automotive NUMBER: SC-01 OCT 92

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SUBJECT : Service Action: L3

Exhaust Pipe

1992-1993 4-Door Sidekick, Federal Specification (E3)
1992 4-Door Sidekick, California Specification (E33)

Suzuki has determined that the exhaust pipe, located between the exhaust manifold and the center pipe, may develop an internal restriction causing abnormal exhaust noise, reduced maximum power, and reduced fuel economy.

To preclude the possibility of the conditions stated above, ASMC is providing installation of a revised exhaust pipe on affected vehicles at no charge.

Affected Vehicles

1992: All 4-Door Sidekick, Two (2) and Four (4) Wheel Drive, Federal (E3) and California (E33) Specification.

 1993: 4-Door Sidekick, Two (2) Wheel Drive Federal (E3) Specification with Vehicle Identification Numbers up to and including JS3TE01V1P4100394.
 4-Door Sidekick, Four (4) Wheel Drive Federal (E3) Specification with Vehicle Identification Numbers up to and including JS3TD02V8P4104007.

NOTE: 1993 4-Door Sidekick Two (2) and Four (4) Wheel Drive, California Specification (E33), are not involved in this Service Action.

Owner Notification

Suzuki owners will be notified of this Service Action by American Suzuki Motor Corporation. Please see attached owner notification letter.

Dealer Service Action Responsibility

Dealers are to perform this Service Action on all affected vehicles upon customer request.

All affected in-dealer-stock inventory vehicles subject to this Service Action must receive this modification before you sell or lease the vehicle.

If an affected vehicle is currently in your Service Department or is brought in for other service, use this opportunity to perform this Service Action. Be certain to inform the customer of this Service Action.

This Service Action may have been previously performed. To avoid duplicate repairs, all affected vehicles must be inspected prior to installation. Refer to attached Technical Service Bulletin #TS 4-15 10192 for component identification and installation procedures.

Parts Information

Parts should be ordered to cover all affected vehicles in your inventory and for the customers vehicles that require the Service Action performed.

We recommend that care be taken in ordering these Service Action parts as normal Parts Return Policy applies. Refer to the ASMC Parts Department Operations Manual.

		Quantity
Replacement Part Number	Part Name	Per Vehicle
14190-57B12	PIPE, EXHAUST NO. 1	1

Claim Procedure

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Service Action variations:

- JB Install Service Action part using existing gaskets. Labor Time 0.8 hrs. New in-dealer-stock and low mileage vehicles DO NOT require the exhaust manifold gasket.
- JC Install Service Action Part replacing gasket at exhaust manifold only. Labor Time 0.8 hrs.
- JK Unspecified Variation (See Special Procedures for SCAT Claim Completion).

NOTE: Labor times include corrosion and rust conditions.

SCAT Claim Completion

Select Function	48
Select Sub Function	3
Select Campaign Sub Function	on(s) 1 For standard procedures: (Variation Code JB, JC) 2 For claims with variation: (Variation Code JK)
Campaign #	L3
Variation Code	JB, JC or JK

NOTE: Only SCAT claims will be accepted for this Service Action.

Special Procedures

Procedures for vehicles in remote areas:

If a vehicle owner in a remote area contacts your dealership with a request for the Service Action you may, for purposes of customer convenience, ship the Service Action part to the owner at no charge and freight prepaid. Upon receipt of the Sublet Bill for the reasonable installation labor, submit an authorized SCAT claim with variation JK.

Contact your District Service Manager for authorization and any possible further claim instructions.

Time/Mileage Limitations

Applicable warranty time/mileage limits do not apply on first time Service Action L3 Repairs.

Warranty Parts Retention

All replaced parts must be retained in your warranty stock for 90 days after the credit memo invoice date. Replaced Service Action parts may be requested to be returned. In the event of a parts request, in which parts are not returned or not returned in a timely manner, a debit for the claim may appear on a future memo.

AMERICAN SUZUKI-MOTOR CORPORATION Automotive Division

Dear Suzuki Owner:

This is to inform you that American Suzuki Motor Corporation (ASMC) is initiating a Service Action that includes your 4-Door Sidekick.

Suzuki has determined that the inner wall of the double wall exhaust pipe between the exhaust manifold and the center pipe may develop an inward bulge, causing abnormal exhaust noise, reduced maximum power, and reduced fuel economy.

To prevent this, ASMC will install an improved design exhaust pipe on affected vehicles at NO CHARGE to you for parts and labor.

Please contact your Suzuki dealer to schedule an appointment for this service and to ensure that the dealer has the necessary parts. This service can be performed in about 45 minutes.

When you arrive for your pre-scheduled service, please present this letter to your Suzuki dealer.

If you no longer own your vehicle, please complete the enclosed postage-paid reply card and return it to us.

We are sorry for any inconvenience this action may cause, however, we are taking this action in the interest of your continued satisfaction with our products.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

